

Rental Agreement

This applies to all bookings via Kazzas Closet Hire [Ashmore].
Upon paying for your desired service, you agree to accept the Terms and Conditions.

SERVICES OFFERED

HIRE - Ladies clothes size 12-14 for ladies 40+. A range of clothing items suitable for birthdays, photoshoots, races, work events or weddings.

PERSONAL WARDROBE STYLING – I will assist you with styling your existing clothes / provide options of additional items required to help get the most out of your wardrobe.

COST

HIRE - Costs range from \$50 - \$200 [+GST] depending on the item and timeframe chosen.

We offer payment via cash, credit card or direct debit from your nominated bank account. Fees are payable upon pick up of clothes.

PERSONAL WARDROBE STYLING – Cost is \$250 for 2 hrs [+GST] including travel time.

We offer payment via cash, credit card or direct debit from your nominated bank account. Fees are payable upon booking of personal wardrobe styling.

CLEANING

Cleaning is included in the hire cost.

You can rest assured that all items are clean and ready for pickup and wear.
We know small accidents happen, and there will be no fees charged as long as stains can be removed. You agree that under no circumstances will you attempt to clean the item(s) yourself, or have them cleaned by anyone else.

Use of fake tan is at your discretion. If it causes permanent staining that won't come out when cleaned, an extra fee will apply.

The hire clothes are often sold out and no longer available so if you cause permanent damage a charge 20% above the listed RRP will apply. This fee is on top of the initial hire fee and payable upon return of item.

BOOKING PERIOD

The booking period you select for the hire service is 'inclusive'. For example, a 4-day hire period can mean that your item will be picked up by Friday and you will return on Monday. In this example, both the Friday and the Monday are included in the 4-day period.

Ideally pickup 1 or 2 days before the day you intend to wear the item(s).

At all times, the rental items are and remain the property of Kazzas Closet Hire and we reserve the right to retrieve the item at any time.

You may be asked for identification. If this isn't provided, we reserve the right to refuse the booking.

RETURN OF ITEMS

Items should be returned back to Kazzas Closet Hire.

If your "Return on" date falls on a Sunday or a public holiday, you may return the item on the next working day. If for any reason you return the rental item(s) after the specified return date, late fees may apply. We will often allow a grace period of 1-2 days for this, but only if it doesn't affect a future booking for another customer. If it does affect this, late fees will be enforced.

The fee charged for each day late will be your rental price divided by the number of days you've rented for, up to 20% above the listed RRP of the item. For example, if you selected a 4-day hire and the rental fee was \$100, late fees would be charged at \$25 for each day late.

FAULTY ITEMS

If you find that the item has any damage, fault or noticeable stain, please take a photo and let us know within 24 hours and definitely prior to wearing the item. You should do this even if you believe you will still wear the item, as you may be offered a discount.

If you don't let us know within this timeframe, we will assume that the damage was caused by you and will refuse a refund.

You acknowledge that the items being hired to you are not brand new and may have some signs of wear & tear. A refund will not be granted if the issue is considered minor or insignificant.

You agree that under no circumstances will you attempt to mend the hire item(s) yourself, or have them mended by anyone else. Do not cut, alter or hem tape any item booked via Kazzas Closet Hire.

If an item is damaged and is not covered by minor repairs as mentioned above, you will be liable for the cost of restoring or replacing the garment. In the case the garment cannot be restored to a suitable condition, the fee charged may be up to, but not more than, 20% above the listed RRP of the garment. This fee will be on top of any amount already paid and the item will still need to be returned to Kazzas Closet Hire, regardless of the amount of damage.

If you've lost or not returned an item, you will be liable for 20% above the listed RRP of the item.